

Please Return to:
 Mossy Oak Returns
 5767 Highway 45 Alt. S
 West Point, MS 39773



Internal Use Only	
Rec'd Date	_____
Comp Date	_____
User	_____

Refund / Returns & Exchanges

Returns and Exchanges:

If for whatever reason our product does not meet your expectations, simply return the product to us for an exchange or refund of its purchase price. **Shipping fees are non-refundable.** You, the consumer, are responsible for the shipping costs associated with returning merchandise for refund or exchange. Shipping charges associated with the return of any exchanged merchandise from The Mossy Oak Store to you are free of charge. **We are not responsible for any lost packages/merchandise returned to us by you, the consumer. For your protection, we recommend shipping your return via an insured method which may be tracked.** (i.e. UPS, FedEx, or insured Parcel Post). Normal processing time is 2-3 business days from our receipt of your package.

Please note: ALL swimsuit and intimates sales are final and are not eligible for exchange or refund.

**Please have your name and order number ready when contacting customer service regarding an order issue.
 Customer Service (1-888-667-7962) Hours: Monday - Thursday 8am-5pm CST & Friday 8am-4pm CST.**

Damaged Shipments:

– Upon receipt, please inspect the contents of your package and contact us immediately if any of your merchandise appears to have been damaged during shipment.

Shipping Error:

– If we shipped a package and/or item to you in error, please contact Customer Service immediately and we will promptly resolve the issue.

To ensure we process your refund/exchange as quickly as possible, please provide the information requested below.

Purchaser's Name _____	Order# _____
Address _____	Daytime Phone _____
City _____	Evening Phone _____
State _____ Zip _____	Email _____

Please list the items for which you are requesting a Refund / Exchange:

Item #	Description	Qty.	Reason	Refund/Exchange

Please list the items you are requesting in exchange for the item(s) listed above:

Item #	Description (Include Color/Pattern & Size if applicable)	Qty.